



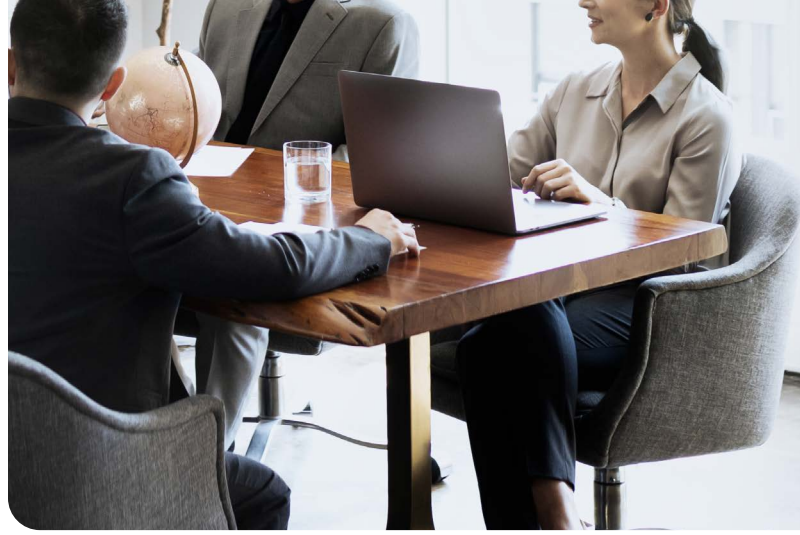
**CloseWatch**  
Program

# Reward Program Overview

**Doma Title Insurance, Inc. (Doma) is pleased to offer its CloseWatch program,**

the cooperative fraud and forgery prevention program that rewards Doma agents for their proactive detection of fraud in real estate closing transactions. Doma provides special recognition and a cash reward to any Doma agent or approved attorney who:

1. Discovers a possible fraud or forgery in the course of a title examination, a closing or an escrow where the title insurance policy is to be written on Doma, and
2. (a) Either raises an appropriate title requirement or exception in the title examination that will result in a policy not being issued because of the requirement or exception unless satisfactorily addressed, or  
  
(b) Does not close a transaction where a possible fraud or forgery may be occurring unless satisfactorily addressed.



## How to Submit a Nomination

The CloseWatch Reward Nomination Form is available on the Agent Connect site, or by contacting your Doma Agency Manager. Follow these steps to submit your nomination.

**Step 1:** Download the CloseWatch Reward Nomination Form **here**, or contact your local Doma Agency Manager.

**Step 2:** Complete the form and include the title commitment or equivalent, and a detailed narrative of the triggering event.

**Step 3:** Email the form along with supporting documents to your Doma Agency Manager.

Your Doma Agency Manager will sign your form and send it to Doma's Chief Underwriting Counsel for review and approval.

Check out the CloseWatch checklist of the Red Flags of Fraud and Forgery **here**.

CAUTION: All agents and their staff must exercise caution and discretion in handling situations involving suspected fraud or forgeries, especially in communicating suspicions to customers and other persons outside the office. Any such communication may injure a suspect's reputation and economic interest, and lead to a defamation lawsuit. Therefore, when fraud or forgery is suspected, agents shall carefully investigate to determine the facts. If it is confirmed that a signature is not genuine or other problems exist, your Doma Underwriting Counsel and your manager should be notified. In no event should your suspicions be communicated to your customers or others without Doma's prior written approval.

It is our joint duty to watch for fraud and forgery. Nevertheless, in light of our fast-paced work environment and the ever-mounting pressures placed upon us by customer demands, Doma is recognizing your agency's vigilance and commitment with the Doma CloseWatch Reward Program.

**doma**

760 Northwest 107th Avenue | Suite 401  
Miami, FL 33172  
t: 800.374.8475

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